



السويدي للخدمات
AL-SUWAIDI SERVICES

Accommodation, Catering & FM Services للخدمات السكنية والتموين وإدارة المرافق

CATERING, ACCOMMODATION & FACILITY MANAGEMENT SERVICES

Comprehensive Services Solution Provider



C.R. 2066001823, Limited Liability Company
A subsidiary of M.S. Al-Suwaidi Holding Co.
www.suwaidiservices.com

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Chairman's Message

Being the Chairman of Al-Suwaidi Holding Co., it is a matter of tremendous pride, pleasure and privilege for me to reflect and share our achievements of the past, activities of the present and ambitious vision of the future.

Our strategies, structure and systems have been focused on creating constant customer satisfaction by delivering our customers with the services, solutions and products that are qualitative and cost effective.

Our achievements, accomplishments and successes of high proportions are attributable firstly to Allah, the Almighty, and then to our valuable assets – our people, whose persistent hard work, unwavering commitment, valuable contribution, tremendous faith, confidence and trust have all been instrumental for taking the entire Group to its present status.

Our focus towards remaining winners all the way in all our endeavors at all times remains total, absolute and comprehensive.

General Manager's Message

Over the years, Al-Suwaidi Services (SSC) has become one of the most reputed companies in the Hospitality Industry. It is with immense pride that we wear the badge of honor for having stayed the course with distinction for well over two decades now.

We are marching confidently towards the future with our extensive, acknowledged & diversified experience that we have gained by working across the Kingdom, across a multitude Clientele and amidst some very varied circumstances.

Our dynamic, yet established corporate structure places us in a position of strength as we look ahead excitedly bekown to the fact that changes will occur that we clearly feel we can best adopt to and make the best out of the same.

When Albert Einstein so succinctly wrote **"Everything should be made as simple as possible, but not simpler. Be realistic, let's do the impossible"**, he had a glimpse into the future that would be testing, dynamic and very fluid. We at Al-Suwaidi Services take extra mile to fulfill Client needs and tend to attend client grievances immediately.

The Kingdom is now placed on a very ambitious journey and with the disclosure of **Vision 2030** that has now redefined the scope, nature and expectations of the Country, tomorrow has truly become very exciting that has the opportunities for the best placed, the best equipped business organizations.

Al-Suwaidi is avowed to contribute towards the **Localization** program and will continue with its programmed drive to enhance the local inclusions not just at the lower wrung of the hierarchy but at higher levels across its Operations & Management. Our intent at making improved contribution towards **IKTVA**; making strident contributions towards such **Vision 2030** will remain our abiding resolve.

As we look to the immediate ahead, **COVID-19** Pandemic will continue to bring new challenges and opportunities for the economy. I, together with our pool of talented employees, look forward to taking on fresh challenges and seizing new opportunities with the sustained support and sanctifications of our clients, customers and business partners.

Vision & Mission



Vision

“To become a prominent diversified business group by working closely with our clients to understand their needs with an aim to provide practical services, products and solutions that are qualitative, valuable and cost effective, through talented individuals, enabled by Information Technology”



Mission

“Wealth maximization and value creation for the shareholders through identification, evaluation and investing in lucrative and rewarding business opportunities, while maintaining and upholding the cherished values of high business ethics, standards and practices”

The ETHOS We Live By



Our People

Our people make us what we are. We will strive to continuously provide our people with an environment that is professional, where they could grow personally and professionally, along with the institution.



Diversity

We represent unity in diversity. A coming together of people from different backgrounds and cultures, with a single minded purpose, of adding value to the institution that we represent.



Dignity

We believe that it is in treating each other and our customers with dignity, i.e. with trust and respect, that we as an institution, in turn would be treated with dignity.



Openness and Transparency

We are open and transparent in our dealings with and treatment of our employees and customers. We believe that long-term relationships are built and nurtured, in being open and transparent in our actions and dealings.



Informal

We are informal, yet disciplined. We do not let formality come in the way of listening to and in the treatment of issues concerning our employees or our customers, at any time. However, we are disciplined in that we do things on the basis of a logic or philosophy and not in an ad hoc manner.



Integrity

In all our actions as a Group and as individuals representing this Group, we would be governed by integrity - both financially and professionally. Truth and honesty would guide each and every action of ours - between ourselves, our customers and all our stakeholders.



Excellence - a way of life

We welcome challenges. In fact, we are defined by our determination and ability to take on impossible tasks and deliver excellent results, always.



Commitment

We would exhibit commitment in whatever we do - to the institution that we represent, our customers and our employees.



Entrepreneurship

Each and every one of us takes ownership of what we do and ensure our commitment to the institution, by leaving behind something better than what was handed over to us.



One Family

In all that we do, we would act as "One Family", with teamwork and loyalty to the institution, defining and differentiating us in the market place.

Who We Are



M.S. Al-Suwaidi Group of Companies was formed by its founder Mr. Mohammed Salem Al-Suwaidi in the year 1960. It was formed for the basic purpose of providing Operation and Maintenance Services to Saudi Arabia's predominant Oil & Gas Industry.

During the year 1970, Al-Suwaidi broadened its scope to encompass the fast growing construction industry in the Kingdom. Employing more than 11,000 people at one time, it has been regarded as one of the Fortune 100 companies in Saudi Arabia, enjoying an unparalleled reputation for executing major projects.

Over the years, Al-Suwaidi has evolved and developed its knowledge and capabilities in Plant Maintenance, Plant Shutdown and Turnaround, Scaffolding Solutions, Crane Rental, and **Accommodation & Catering Services** to satisfy continuous customer demands, targeting new business opportunities in the Oil & Gas, Petrochemicals, Mining and Power industries.

Our goal is to be the preferred service provider for various business interests including Operation and Maintenance, **Accommodation and Catering**, while keeping a strong commitment to provide the utmost level of service and highest standards of Health, Safety, Environment and Quality. Our commitment to enhance localization, bring new technologies, train and develop our employees, and continuously improve customer satisfaction, remain our main pillars of success and **to contribute to achieve Saudi Arabia's Vision 2030**.



Our Forte

Our business is organized to reflect the sectors; we operate in the below diverse sectors each of which empowers us to get closer to our clients to comprehend their precise requirements and opportunity with the objective of meeting their expectations.

Al-Suwaidi is committed to serve more than Food & Accommodation.

"Excellence that fills across every feature of our offerings."



Industrial & Production Plants

Healthy & Delicious Food

Offering simple yet healthy food served in a good environment.



Remote Sites

Services Redesigned

Wide range of service offerings that are amazing and delight to people on board, bringing passion of food to your table, irrespective of operating environment and regardless of extremities.



Accommodation Services

Safe & best living standards

Offering best accommodation services in the industry, including Housekeeping, Janitorial & Laundry Services.



Corporate Offices

Nourishing your workplace

Providing you a combination of multiple cuisines, blended with extensive array of sumptuous menus to make your mealtime memorable.

Healthcare

Rejuvenating Patients through healthy meal program

Providing therapeutic meals that are based on patient's specific dietary requirements and unleash the power of food to heal & boost - assisting patients to recover. Food that's only next to the overall clinical care.



Why Choose Us

What was founded in 1995 as a small enterprise at Ras Tanura is now a major, comprehensive service provider in the Kingdom, known as Suwaidi Support Services (SSC).

Set up as a solution provider for its internal requirements, SSC has over the last two decades widened its reach, diversified, and is now a dominant player in the domain of Accommodation & Catering Services across the Kingdom.

With a Corporate base at Al Khobar, the Company Senior Management with its other verticals is based at Jubail, within the Royal Commission area. It is this Senior Management that provides the necessary guidance and the required support to its numerous projects across the country.

Al-Suwaidi has rapidly built on its outreach and client association by forging strong and time-tested business relationships with credible entities engaged in the field of Drilling, Construction, Dairy, Chemicals, Metals, Transportation, and Operations & Maintenance. SSC specializes in providing wholesome and comprehensive solutions for remote site Shutdown and LSTK Projects and Catering business and industries.

Today, SSC has its reach across the country with a prominent presence in remote sites and corporate catering services across the Kingdom of Saudi Arabia.

Accommodation, Catering & FM are key divisions of SSC that work in synergy towards providing comprehensive services, towards distinguished clientele across the Kingdom of Saudi Arabia.

Accommodation Services

We provide accommodation and allied hospitality services in both urban and remote locations. We are committed to improving quality of daily life of our valuable camp residents by providing home away from home accommodation services.



Catering Services

We serve a wide variety of wholesome ethnic meals that cater to multi-national flavors and diverse ethnic culinary tastes across multiple sites. Food is delivered both onsite and offsite in efficient packaging from strategically located central kitchens or prepared directly at client sites.



Why Al-Suwaidi

A close & strong professional relationship, periodically changing menus and our expertise in the industry will give you outstanding experience.

Saudi Aramco Certified Catering Vendor - 10026631.

Serving around 30 million meals per year across multiple sites, satisfying diverse ethnic culinary tastes of our clients. Quick at making adjustments to the menu requirements.

Providing around **15 million** man-days of accommodation across the Kingdom, presently we are operating Camps at key strategical locations in the Kingdom for every categories of client needs.

Availability of Senior Management 24 x 7, ensuring prompt, simple and with minimum complexity.

We place **client satisfaction** at the core of our business. Our aim is to provide tailor-made high-quality service to every client.

We respond to turn around, shut down requirements at the shortest possible time, facilitating total solutions for our clients.

All of Al-suwaidi employees are driven by the objective to deliver the best possible customer experience through our business professionalism, service excellence.

One of the largest Food & Accommodation services operators in the Kingdom of Saudi Arabia.

We value your well-being. Thus, we never compromise on food quality.

With our ISO:9000, ISO:22000 certifications and a stringent process, there's never a chance taken.

Forging Strong Binds



Before the contract start

We will request a formal meeting involving members from Client & Al-Suwaidi.

This meeting will enable us to identify what you expect from Al-Suwaidi and how progress and success will be measured.

The outcome of such meetings is a **clear set of joint objectives** and timelines for devised solutions.



As the relationship progresses

Once in every Quarter, we will jointly **review our achievements** and scope for improvements by involving key delegates from both the parties.

At the end of the first year, we will schedule a meeting involving those who participated in the initial session and **review yearly performance**. At this meeting, we will request client to **articulate expectations** for the next year from Al-Suwaidi.



Monitoring of our performance

We shall use **Customer Satisfaction Survey** forms and covering all beneficiaries.

Client feedback will provide key information to the operations and senior management teams allowing us to make the necessary adjustments for meeting & exceeding Client aspirations.

Our objective is to help our clients, meeting their goals and aspirations.

Health, Safety, Environment & Quality (HSEQ)

Al-Suwaidi is committed to manage its business in a manner which assures the **Health and Safety** of employees and the general public, protection of the **Environment, Quality** of products and services with continual improvement of Integrated Management System through proactive approach.

We will strive to meet the fullest satisfaction of clients, employees and other interested parties. We are also proudly certified with ISO 22000:2018, ISO 9001:2015 and ISO 45001:2018 certificates.



HSEQ Core Policies

سياسة سلامة الغذاء
FOOD SAFETY POLICY

Al-Suwaidi Service Co. LTD. (Catering & Cleaning Services) is committed to ensure utmost Safety & Quality of Food produced and served throughout its catering services.

To achieve this policy, Al-Suwaidi will establish and implement the following:

1. Abide by the current applicable Food Safety legislation and legal requirements of the Kingdom of Saudi Arabia and mutually agreed customer requirements related to food safety.
2. Fulfill this commitment through an effective implementation of the food safety management system in line with HACCP (Hazard Analysis Critical Control Point) & ISO 22000 requirements.
3. Promote a food safety culture by enhancing knowledge and skills of Employees through providing continuous information, instructions and training at all levels.
4. Set and review Food Safety objectives, targets and associate management programmes to achieve continual improvement.
5. Continually review food safety policies, standards and procedures to effectively manage food safety risks associated with change in products, processes and technologies.
6. Institute quick and effective response to food safety incidents and emergencies.
7. Manage Al-Suwaidi sub-contractors in line with this Food Safety Policy and Management System.
8. Communicate food safety and quality aspects, strategies and performance to associates, customers and principal stakeholders that have an impact on or are affected by the Company's food safety and quality management systems.

Observance of this policy by all members of the organization is necessary to achieve and maintain excellence in Food Safety and Quality of its business activities.

KHALID M. AL-SUWAIDI
Khalid M. Al-Suwaidi
Chief Executive Officer - Chairman of the Board
رئيس مجلس الإدارة - رئيس مجلس السويدي

سياسة الصحة والسلامة والبيئة والجودة
HEALTH, SAFETY, ENVIRONMENT AND QUALITY (HSEQ) POLICY

Al-Suwaidi Service Co. LTD. (Catering & Cleaning Services) is committed to manage its business in a manner which assures the Health and Safety of employees and the general public, protection of the Environment, Quality of products and services with continual improvement of Management System through proactive approach. We will strive to meet the fullest satisfaction of clients, employees, sub-contractors and other interested parties.

To achieve this policy, Al-Suwaidi will establish and implement the following:

1. Abide by the current applicable Health, Safety, Environment & Quality legislation and high requirements of the Kingdom of Saudi Arabia including Royal Decree and other interested parties.
2. Provide and maintain a safe and healthy work place by adopting work practices that minimize risk to human life, property and the environment.
3. Promote a culture in which all employees share HSEQ responsibilities at work and home.
4. Empower all employees to start work only when conditions are safe, and to stop work when conditions are unsafe.
5. Hold associated staff accountable to HSEQ performance.
6. Set HSEQ objectives, targets and associate management programmes to achieve continual improvement.
7. Measure, review and report HSEQ performance periodically.
8. Enhance relevant knowledge, technology, laws and regulations consistent with Health, Safety, Environment and Quality Philosophy.
9. Institute quick and effective response to incidents and emergencies through cooperation with Civil Defense and other Government agencies.
10. Manage Al-Suwaidi sub-contractors in line with this HSEQ Policy and Management System.

Observance of this policy by all members of the organization is necessary to achieve and maintain excellence in Food Safety and Quality of its business activities.

KHALID M. AL-SUWAIDI
Khalid M. Al-Suwaidi
Chief Executive Officer - Chairman of the Board
رئيس مجلس الإدارة - رئيس مجلس السويدي

Internationally Accredited Certifications

Quality Driven:

Knowledge Driven Expertise: through highly qualified experienced people.

Quality Culture: through intensive training to ensure that standard operating procedures are followed throughout the organization.

Regular Audits: to maintain Quality Health, Safety Environment (QHSE) Standards as per certification.

Continuous Improvement: through process implementation and review.



ISO 9001:2015



ISO 22000:2018



ISO 45001:2018

People Focus

- Governmental Relations:**
Managing visas and other government procedures
- Quick Mobilization:**
Systems to support
- Lasting Career Paths:**
Training and succession planning to support commitment to the organization
- Get the Right People:**
For right job through leading agencies and ongoing training
- People First:**
Dedicated HR helpdesk
- Delivery of Expertise:**
Retain services of best employees through Loyalty Reward Program
- Talent Board:**
Recruitment of Saudis, identify/groom potential future leaders
- Ensuring Consistent Performance:**
Employee of the Month

Al-Suwaidi Way

CARING	PROGRESSIVE	PROFESSIONAL
We are an organization that is centered around people in all that we do and the way we do it.	We proactively respond to the dynamic environment in the way we approach our business.	We manage challenges that come our way while supporting our clients in a way that doesn't affect their business.
Cost Effective	LT Value	Support
Safety	Training	Diversity
Quality	QHSE	Operational Excellence
Service	Technology	Logistics
Bespoke	National Reach	Voice of the Customer
People	Saudization	

Capabilities Statement

Whether it is **Catering, Accommodation, Facilities Management, Healthcare Services or Camp management**, Al-Suwaidi delivers what our clients need at geographically diverse locations, ranging from urban areas to desert locations. Wherever our clients are, they can rely on us to be the solution. This is only possible by bringing together the experience, competence, commitment and creativity of our people from an array of over 19 nationalities.

Al-Suwaidi has a long standing experience in maximizing the allocation and utilization of clients' assets and resources in order to reduce their operating costs and increase the performance of their core business. We are a caring, progressive and professional organization. These values are reflected in the way we conduct ourselves and run our business from day to day.

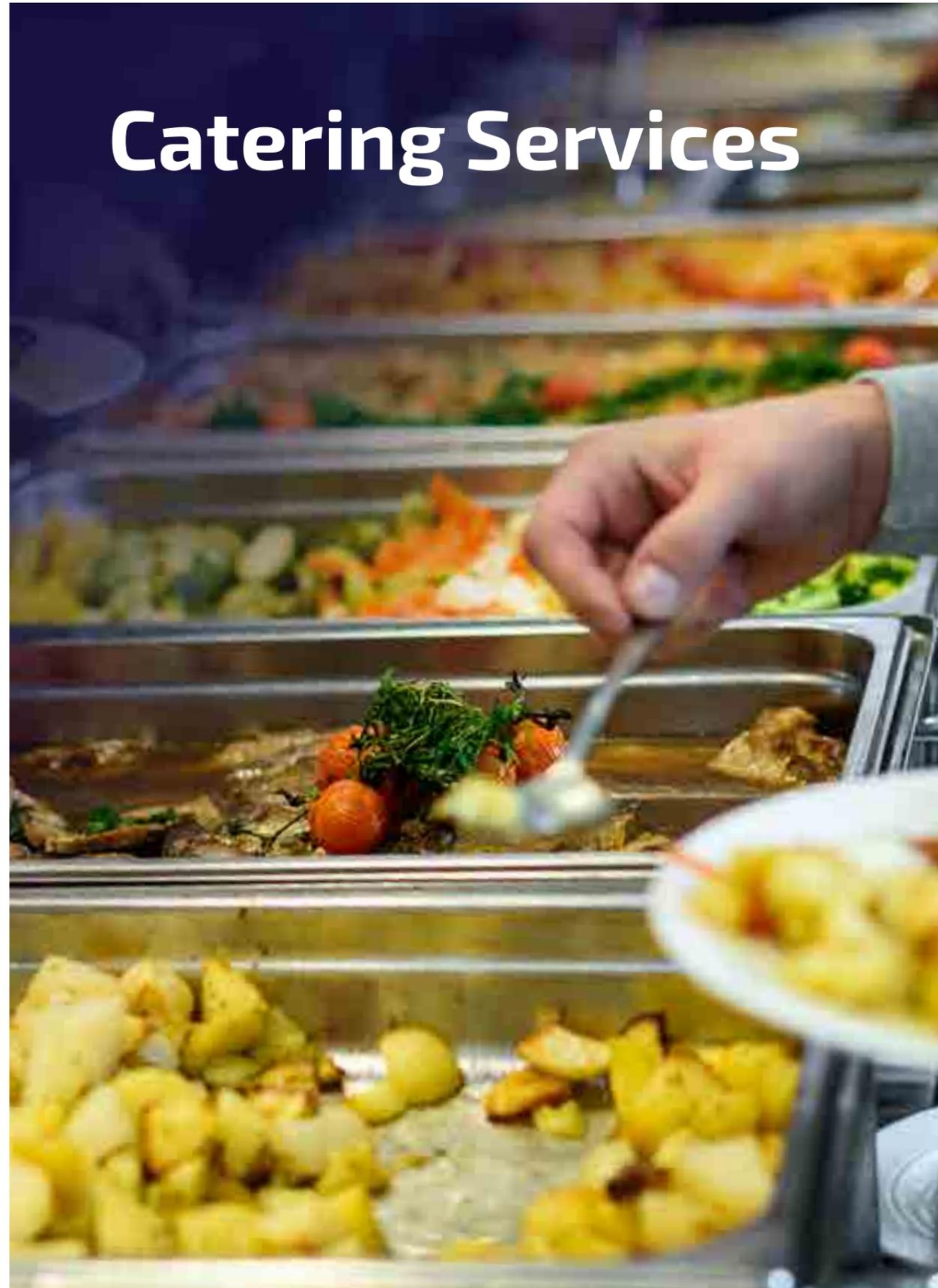
With an international executive management team backed by our financial strength and more than 25 years of experience and exceptional government relations, we enjoy the advantage of having access to major clients that we serve using our national presence through regional hubs, proven logistics & supply chain capabilities and the possibility of commercial cross-selling. We can comfortably say that **we are the solution, helping our clients deliver their potential.**



Our Valued Customers



Catering Services



Why Choose Al-Suwaidi?

Our Devoted services for your care:

With our devoted services for your care, we aim to deliver varied catering services to improve food quality. Serving **around 30 million meals** per year across multiple sites, satisfying diverse ethnic culinary tastes of our clients. Quick at making adjustments to the menu requirements.

Speedy arrangement and retraction of time:

With years of experience in the field of catering, we safeguard direct connection with our customers to deliver them all food items in a right way using various safety measures. Availability of Senior Management to **our clients 24 x 7**, ensuring that problem-solving is simple and without hierarchy.

Hand-craft coordination:

With our comprehensive range of services, our team focuses to deliver our clients with the best results within a collective structure. We place client satisfaction at the core of our business. Our aim is to provide tailor-made high-quality service to every client.

Al-Suwaidi recognizes the value of balanced diet for patient's treatment. Our menus are designed to offer choice and high quality while being harmonious with the nutritional standards vital to patient recovery. We have world-class resources and professional expertise in the field of nutrition.

Al-Suwaidi focuses on:

- Prioritizing patient choices by updating menus periodically and offering variety of menus based on seasonal options.
- Eliminating stereotyped opinions about hospital diet meal.
- The menus are planned to keep in mind the therapeutic needs of the patients, color, texture, combination, etc.

Catering

• *modus operandi*

Al-Suwaidi's vision is to deliver a rewarding and a comforting dining experience to every Client's employee, quite in line with the reputation. We will be there to meet the high expectations of Senior Management of every client.

In order to deliver a unique experience, our priorities are given below:

CONSISTENT QUALITY FOOD SERVICES	DYNAMIC MENU	QUALIFIED PERSONNEL
<ul style="list-style-type: none"> • Excellent quality of raw material • Temperature of food • Portion Size • Taste of the food • Presentation of Food • Quality of Food 	<ul style="list-style-type: none"> • Frequency of Menu • Menu innovation • Thematic food experience • Range of healthy food options • Description of menu 	<ul style="list-style-type: none"> • Appearance & Grooming • Knowledge of Menu • Politeness & Professionalism • Menu Recommendation • Continuous Training

DINING AMBIENCE	SAFE & TOTALLY HYGIENIC ENVIRONS
<ul style="list-style-type: none"> • Décor of the dining hall • Premium quality of Cutleries & Crockeries • Warmth of the dining hall • Minimizing Queuing & Seating arrangements 	<ul style="list-style-type: none"> • Strict adherence to HACCP guidelines • Proper storage and safe food handling • Regular audits • Periodic sanitization

Central Kitchen

We have central kitchens at prominent locations such as Jubail, Dammam, Ras Tanura and Abu Hadriyah for large-scale production with highly skilled and multi-faceted professionals.



Delivery Services



Our Service Offerings in Healthcare

Patient Diet

Inventing nutritious food for better healing of patients.
 Creating food menus according to recommendations.
 Well-qualified chefs will take care of nutrition specifications.

Attendant / Visitors Food

Thorough attention to the attendant's food.
 Serving food for unique dining experiences.
 Delivering impeccable food services to feel comfortable.

Hospital Staff and Management Food

Delicious meals to maintain hospital staff's and management efficiency level.
 Meals are well-crafted to fulfill the needs of diners.
 Delivering unblemished and incredible culinary experiences.

Hospital Cafeteria

Providing a wide variety of healthy food choices.
 Examining the quality of food to ensure good health.
 Ensuring the cleanliness of the cafeteria.

Hospital Events & Parties

Designing menus as per event category such as International, National Seminars, Symposiums and Management Meetings.
 Driven by innovation and perfection, allowing us to organize events & parties with terrific services.

Healthcare Catering Services

- Patient Diet
- Attendant / Visitors Food
- Hospital Staff & Management Food
- Hospital Cafeteria
- Hospital Events & Parties

Kitchen & Service Equipment

Our Al-Suwaidi team designs but plans meticulously and executes Kitchen Layout to ensure the best utilization of space. We are remarkably equipped to provide complete solutions to both micro- and mega-scale kitchen and service operations. By years of expertise and willingness we have dynamically outshined in food production and art of food service with advanced use of technology and state-of-the-art kitchen and service equipment. Beginning from food production to delivering it to the patients, we are vastly experienced and we direct our efforts and energy to exceed client and customer expectations by using best and modern equipment in the industry.



Accommodation

• *modus operandi*

Al-Suwaidi has its own accommodation facilities at strategic locations across the Kingdom of Saudi Arabia, addressing the needs of diverse clientele.

In order to deliver calm & comfortable accommodation experience to our residents, our priorities are given below:

STANDARD ROOM FACILITIES	CAMP FACILITIES	LAUNDRY SERVICES
<ul style="list-style-type: none"> • Well built room structures • Television • High Speed Wi-Fi Connectivity • Refrigerator as per room category • 24 Hours Hot & Cold Water Supply 	<ul style="list-style-type: none"> • Reception • Mosque • Adequate Parking • Basket Ball & Tennis Courts • Fully equipped Gym Facilities • Medical Clinic with Ambulance 	<ul style="list-style-type: none"> • State-of-the-art laundry facilities • Separate laundry bags for every residents • Prompt service
HOUSEKEEPING SERVICES	HSEQ	
<ul style="list-style-type: none"> • Daily cleaning of Ablutions • Daily cleaning of rooms • Highly trained staff to clean rooms • Regular Sanitation of rooms • Quality Soft Furnishings 	<ul style="list-style-type: none"> • Strict adherence to Aramco & SABIC standards • Approved Fire Safety systems • Periodic Pest control schedules • Adequate sewage and waste disposal systems 	

Facility Management



Cost-effective & Innovative Solutions Founded on Technical Competence

Noting a market need for quality supervision in multiple series, Al-Suwaidi has a strategy for continual services development that's premised on better services, every time. To ensure a total solution services package, we established a Facility Management Services Division.

Strong supervision in management and technical support team alike is the basis of our structured approach to comprehensive Facility Care Services. This encompasses, though not limited to, maintenance, landscaping, grounds maintenance, commercial cleaning, and housekeeping services amongst others. We thus, help our clients to benefit in service quality, technical ability as well as financial performance and in doing so, provide a total services solution to complement our other core service divisions.

Commercial Cleaning

Al-Suwaidi attends to numerous buildings and facilities. These range from shopping malls to superstores to office complexes and camps. Our expertise in these areas is proved with continual on-site management supervision being an essential part of ensuring quality control and thoroughness of the job in hand, all to the ultimate satisfaction of our clients.

Landscape Management

Our portfolio of work is particularly varied covering demands of clients across a broad spectrum from the maintenance of private villas to commercial grounds. Our landscaping team is trained and experienced with strong supervision and quality equipment, enabling them to apply practical solutions efficiently. Specialist knowledge for the treatment of plants, trees and shrubs is on hand and well understood to ensure grounds are nurtured and retain that particular visual appeal no matter what time of year.

Landscape Design and Planning

To complement our maintenance support, we have our own internationally qualified professional landscaping engineer. This valuable asset provides clients the confidence in being able to properly converse and recommend on all areas of landscaping. Particular detail is given to individuality in design and whatever type of grounds being attended, Al-Suwaidi is noticeable for its mark of quality with thought to practicality and always providing innovation and creativity.

Precision and Planning That Make a Lasting Impression

- Partnership in assuring your workable solutions for effective care of your facilities
- Maintenance is all about caring
- Proud to wear a mark of Quality

Property Management and Maintenance

Care of a property is getting to know it well and how it functions. From inception of being called in to manage your property, we take a sense of ownership ensuring the owner and ourselves establish a very detailed understanding scope of work and the primary and secondary areas for control. With qualified technicians and a comprehensive system of technical support, quality control as well as energy management efficiencies are all vital elements of assuring you that your property is safe in our hands.

Preventive Maintenance Support

With the management of any facility, comes essential preventative maintenance support without which there is significant risk of uncertainty in operating consistency resulting in potential damage and disruption. Quality preventative maintenance support management is all about being detailed in assessment, thorough in planning and systems oriented. Al-Suwaidi is just that and so we are able to give confidence to our clients in loss prevention and quality control.

Our People... Our Prime Focus!

"People First" is an established program of Human Resource Development at Al-Suwaidi. Training the staff, focusing on career development, providing management guidance and support form the main focus of the program. The result is a dedicated workforce and team that is flexible, efficient and effective.

Our front-line service is the forefront of our business, on whom the management depends upon to create the reputation we aim for; hence our people are supported individually as well collectively through training, evaluation and good communication.

Providing Practical Service Solutions

In the modern world ruled by technology, the efficient functioning of any business depends on the level of its technological advancement.

Being served by an IT specialist company within the Al-Suwaidi Group, we demonstrate above average control in our business, deliver efficiency and ensure that every discrepancy is noticed and solved before it has its impact on our services.

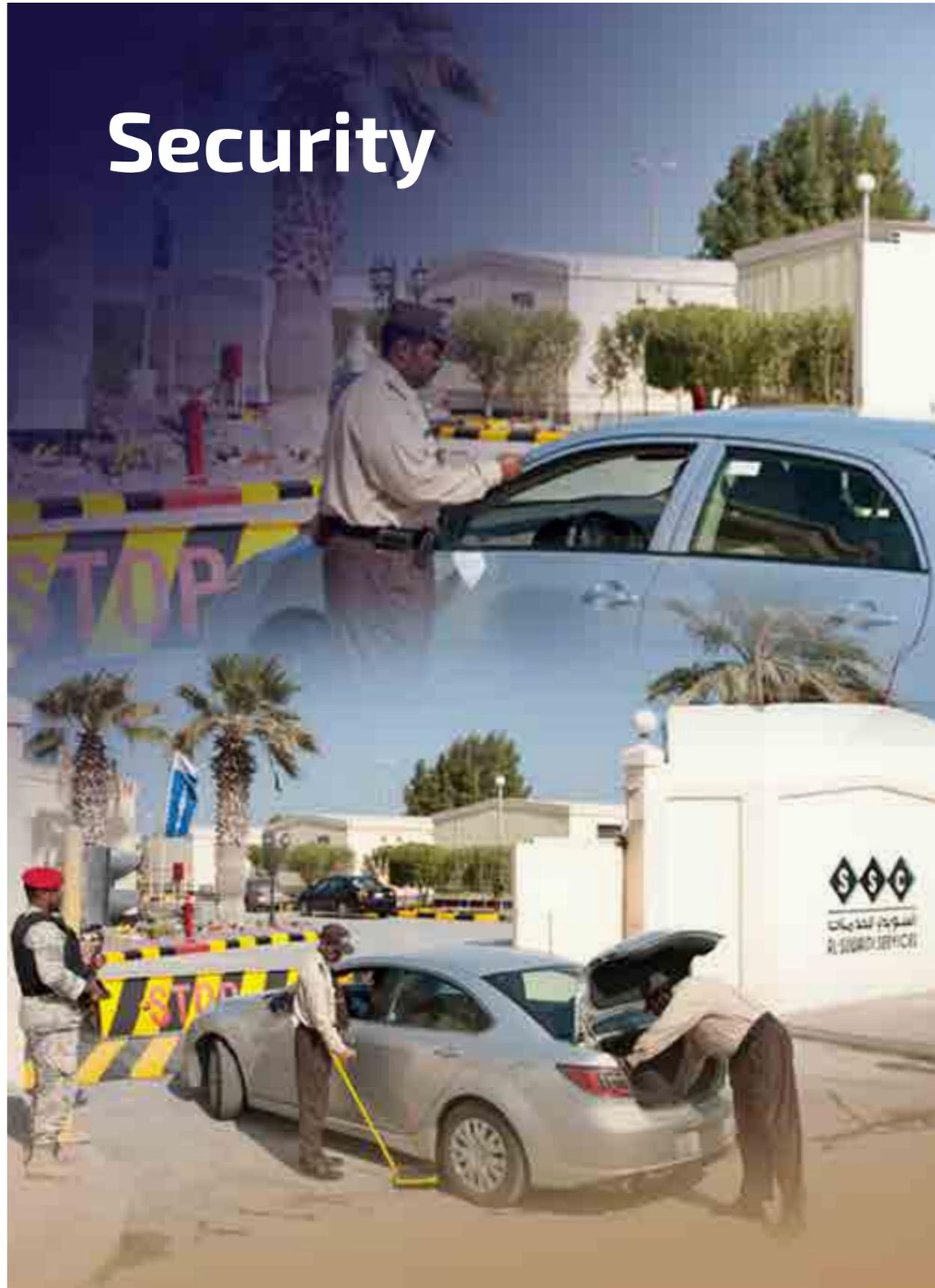
Safe and Environmentally Conscious

Al-Suwaidi practices safety induction, regular training, recording and monitoring throughout its service. A fact that is evident in the accreditation we have achieved in Quality Control.

Our environment extends beyond hazardous situation and materials handling to encompass the general perception of our service. No matter, where we are, we relentlessly practice and promote quality lifestyle and environment.

**STRIVING
FOREVER
TOWARDS...
DELIVERING
HIGH LEVEL OF
HOSPITALITY**

- Clear cut service strategies
- Innovation to ensure satisfaction
- Clarity and transparency with our people and customers



Security

Professional Security Surveillance in today's world in particular has assumed that much more significance. This demands a constant vigil by professional support and readiness. If it is to be effective, it has to be well managed and resourced in training support as well as command. Al-Suwaidi manages many facilities where security has been tested to a particularly high level and so we have proven systems of security control and development practices in place for our personnel to ensure we stay ahead. We provide full licensed third-party security services for wide range of projects. With high-level security measures in place, we are prepared for numerous situations, even if they are unlikely to occur. Our Security Services includes:



- **Qualified, competent, committed and a fully dedicated workforce.**



- **Use of the right tools, technology to drive Security Surveillance.**



- **Regular Trainings, handouts for our Security Staff.**

A secure site is an Al-Suwaidi site with confidence in its management and the personnel to support it.

Kingdom Wide SSC Footprints



CATERING, ACCOMMODATION & FACILITY MANAGEMENT SERVICES

Our People

Our team comprises of talented professionals, culinary experts that in possession of substantial healthcare experience, energetic staff and experienced group leaders. Our strength stems from the diversity of our work force, recruited on the basis of their potential and merit.

Our very efficient HR team has honed its skills in identifying the right people to hold fort at the places from where we serve. This has helped us make a name for ourselves as an organization that offers great service and functional value.

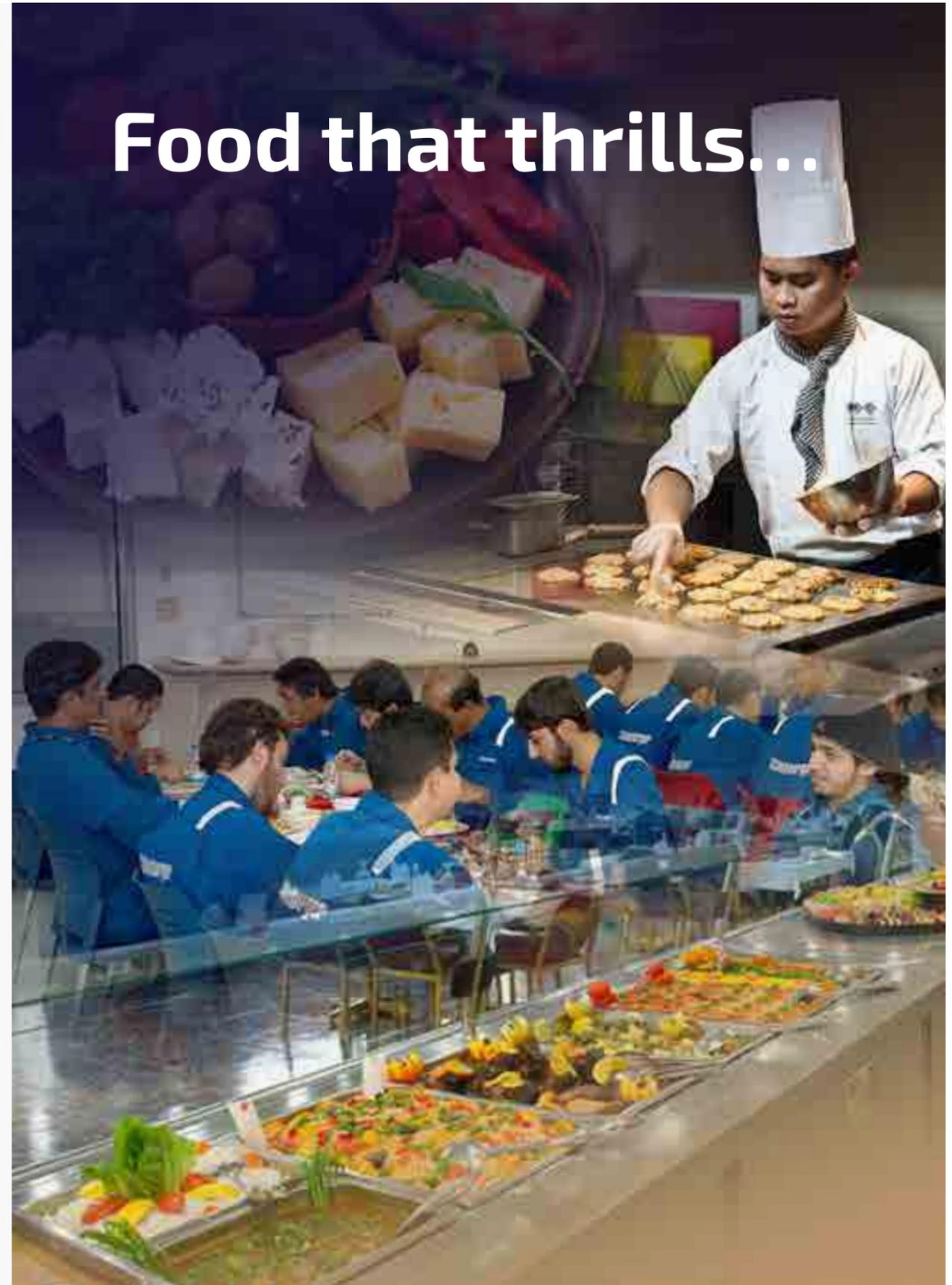
To keep the bunch of great workers ticking and motivated our HR team has designed some great employee engagement programs that help us stay motivated and enthused at the workplace.

- A BUDDY program which helps new comers to get introduced.
- Best Employee Award every month for outstanding performance.
- Comprehensive training programs for every employees to motivate, to fulfill customer needs and excel in their respective field of work.

Our on-site workforce undergoes regular Awareness & Training programs to stay updated with new policies and procedures that ensure that all the meals that we serve are safe and healthy.

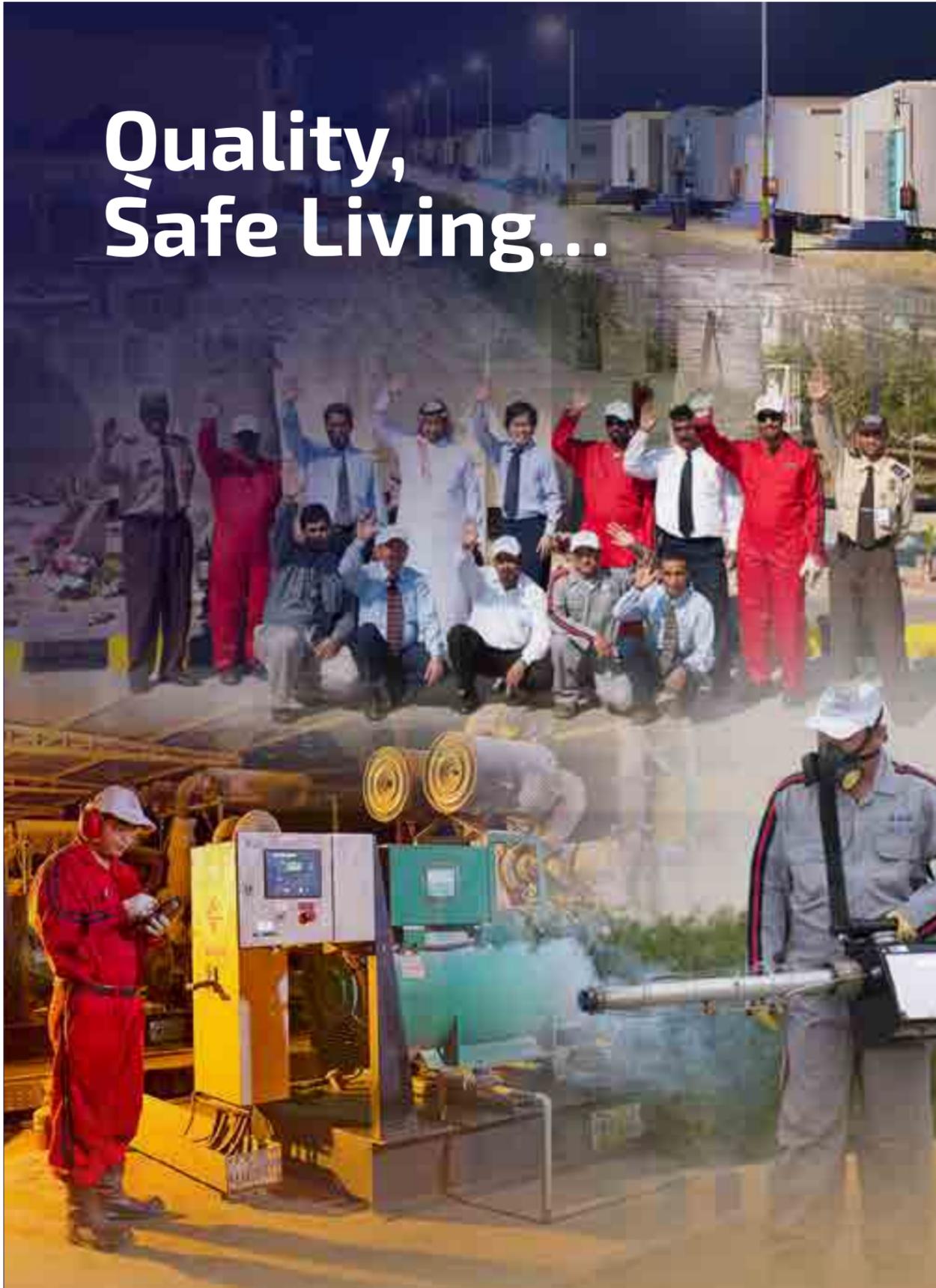


Our Recipe of Success



Food that thrills...

Quality, Safe Living...



السويدي للخدمات
AL-SUWAIDI SERVICES

Accommodation, Catering & FM Services للخدمات السكنية والتعمين وإدارة المرافق

Comprehensive Services Solution Provider



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